



DOWNTOWN DINING COMMITMENT TO HEALTH & SAFETY

As we prepare to re-open Montrio Bistro, Tarpý's Roadhouse, and Rio Grill, we are committed to upholding the highest standards of health and safety and have relied on the expertise of hospitality consulting firm, The Fifteen Group, to do so. We extend our sincerest thanks and appreciation to the local community for their continued support of our restaurants and ongoing patience as we navigate these unprecedented times.

We will be operating and reopening under the guidance of the County and the State of California, to ensure that social distancing and other safety protocols are respected for our customers, staff members, and the community. We have also evaluated our existing, thorough health and safety measures, and are implementing new initiatives to ensure the highest level of safety and the best possible customer experience.

Steps We Are Taking:

- Asking our employees to stay home if they are sick
- Conducting symptom checks before employees are allowed to enter the workspace
- Requiring all employees to wear face coverings
- Providing staff with necessary Personal Protective Equipment including masks and gloves to ensure safety
- Thoroughly disinfecting all touch points within the space prior to opening daily
- Frequently disinfecting bathrooms and other facilities where guests share space
- Limiting the number of customers in the restaurant, to maintain proper distancing
- Placing tape and markings at least six feet apart for customer line-ups
- Re-organizing the layout of all tables and chairs within dining spaces to better assist guests in adhering to social distancing practices
- Sanitizing all surfaces and touchpoints of tables and chairs before and after each use
- Thoroughly sanitizing payment portals, billfolds, pens, and styluses after every use
- Providing contactless payment where possible
- Disinfecting all high-contact surfaces frequently
- Providing hand sanitizer to guests at the entrance to our restaurants
- Sharing updated menus online, in place of communal menus

What We Ask From You:

- Please do not to enter the restaurants if you have any COVID-19 symptoms
- Maintain a minimum six-foot distance between other guests and staff members
- Wear a face covering and please sneeze or cough into a tissue or cloth
- Do not engage in any unnecessary physical contact

On behalf of the entire Downtown Dining team, we look forward to welcoming you back to our restaurants, in a safe manner. We are dedicated to continuing to serve the community while upholding our promise of the highest standards of health and safety.

Sincerely,

Ken & Mona Donkersloot

General Manager

Kathy Solley